**Confiscated smuggled goods**

1137. DR. SANJAYA SINH; Will the Minister of FINANCE be pleased to state;

(a) whether Government are aware that Moreh town bordering Myanmar is the entry point for a host of smuggled goods coming into the country from the border town of Jammu;

(b) whether it is a fact that Drugs originating from infamous Goldeti Triangle spices Burma Team and all kinds of electronic goods find their way with India through Moreh;

(c) if so, the details of the smuggl ed goods confiscated by Government during the last two years; and

(d) what steps have been taken to plug the entry of smuggled goods during the last two years and with what results?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M. V. CHANDRASHEKHARA MUBTHY): (a) (b) and (d) Avail able reports indicate Moreh Town on Indo Myanmar border is sensitive to smuggling. distorts cheekposts on Indo-Myanmar Boder including at Moreh have been strengthened further to prevent and detact smuggling Anti-smuggling operations have ween intensified by appropriate intelligence collection and irtensive investiga-tions.

(c) The information is being collected and will be laid on the table of the House.

**Survey conducted by market research**

1158. SHRI PARMESHWAR KUMAR. AGARWALLA: Will the Min. ister of FINANCE be pleased to etate:

(a) whether the attention of Government has 'been drawn to a write-up by Shri T.N. Pande in the "Financial Express" of 20th July, 1994 regarding the Banking Sector;

(b) if so, the major observations of the survey conducted by the Market Research Bureau and the steps taken by Government to rectify the situation; and

(c) whether Government would refer the matter relating to the observation on speed money for processing and grant of loans for an in-depth enquiry by the Central Vigilance Commission or the Central Bureau of Investigation or any other Independent inaestigating body, if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M. V. CHANDRASHEKHARA MURTHY): (a) Yes, Sir.

(b) The summary of the findings of the Survey conducted by Market Research Bureau is as under;

(i) Bank officials were perceived as efficient- helpful, trustable, providing fairly error free records and satisfactory quality servicing

(ii) Banks were perceived as in, vtlving a lot of paperwork/procedures, having a limited range of facilities, poorly maintained premises slow, not very aware of schemes/facilities offered.

(iii) Confidence in dealing with banks was high.

(iv) Perception of banks was less positive among opinion leaders and the frequent users.

(a) Overall, the perceived level of corruption in bank was low per se in comparison to other service in dustries.

(v) Only 5 to 7 per cent of the borrowers claimed facing a bribing problem at the loan acquisition/ disbursement stage. However, borrowers felt that the payment of bribe speedened and ensured loan acquisition. This perception could be due to bribing occuring at a

middleman/agent level rather than at the bank level.

A Committee was constituted un der the Chairmanship of Shri M. N. Goiporia to suggest measures to im prove customer service. Reserve Bank of India has since issued instructions to the banks to implement the ac cepted recommendations of the Com mittee.

(c) All public sector banks have a vigillance machinery to investigate complaints of corruption against the bank staff. Specific cases are also referred to the Central Vigilance Commission (CVC) or Centra] Bur eau of Investigation (CBI) for de tailed investigation. In order to pre vent frauds and malpractices in pub lic sector banks various control me chanisms have been established which include statutory audit, internal audit snap inspection, etc. A high level Committee was also constituted by Reserve Bank of India in 1992 under the Chairmanship of Shri A. Ghosh (known as Ghosh Committee! to enquire into various aspects of frauds and malpractices in banks. Banks have been advised to implement the accepted recommendations of this Committee.

**Income Tax arrears against film stars**

1139. SHRI MOHAMMED' AFZAL alias MEEM AFZAL: Will the Minister of FINANCE be pleased to state:

(a) what are the names of the Film Stars against whom Income Tax arrears amounting to more than Rupees ten lakhs is outstanding upto 31st March, 1994; and

(b) what steps have been taken by-Government to recover the amount?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M. V. CHANDRASHEKHARA MURTHY): (a) The names of the film stars against whom income-tax demand exceeding Rs. 10 lakhs was outstanding as on 31 -3-199-1 are given in the annexed statement. (See be low)

(b) Recovery of tax arrears is a continuous process. Depending upon the facts and circumstances of each case, appropriate steps are being taken from time to time by the concerned income-tax authorities for recovery/reduction of tax arrears.

**Statement**

Names of the film stars against whom Innome-tax demand of Rs. 10 lakhs & above was outstanding as on 31-3-1994.

S.No. S | Shri

1. Amitabh Bachachan
2. Mrs. R. Jayapradha
3. K. S. Dattatreya
4. Rajesh Khanna
5. Ms, A. Sreedevi
6. Late Shri Kishore Kumar
7. K. Chirianjeevi
8. Late .Shri Amjad Khan
9. Ms. G. Madhvi
10. Ms. Malashree
11. A. Nageshwar$_r$ Rao
12. A. Vijayakanth
13. Vijay Anand
14. Miss Smitha
15. S. Kamal Hassan
16. Late Shri Prem Nazir

**Pending cases with settlement Commission**

1140. SHRI VIREN J. SHAH:
SHRI PRAMOD MAHAJAN:

Will the Minister of FINANCE be pleased to state:

(a) whether Government's attention has been drawn to the statement of the Chief Justice Of India published in the Indian Express of Nov.